



# Payment Terms and Conditions 2021

## Bookings

- Bookings are only considered confirmed upon receipt by Platty + of payment by the client.

## Cancellations by the client

- A cancellation is only deemed effective when notice, in writing, is received by Platty +
- If requested, we will endeavour to find a suitable alternative date for the booking.
  - **Cancellation of hire**
    - Fees will be refunded in full, unless cancellation is made the day before the booking date, then 10% will be forfeit to cover administration costs.
  - **Cancellations of tuition**
    - A fee of 25 % will be made if cancellation is made less than a month before activity date and 100% for less than a week.

## Cancellation by Platty +

- Although every attempt is made to ensure that bookings run as scheduled, in the event that Platty + need to cancel a session due to unsuitable conditions or other unforeseen circumstances we will notify the client as soon as possible.
- In the event of cancellation by Platty +, clients will be offered the following:
  - A full refund of the fees paid.
  - a suitable alternative date for the booking.

## Liability

- Platty + cannot accept responsibility for clients' property.
- Under 16's must be accompanied on the water by an adult, who maybe in a different craft.

**Platty+ Ltd**  
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