

# Terms and Conditions for Groups 2020



Find us at the Lodore Boat Landings, on Derwentwater (see the map).

## Parking.

There is limited parking.

Please keep the number of vehicles your group needs to a minimum or consider public transport. A Parking Permit, only available from Platty + on the day, is required for the Mary Mount Hotel.

PLEASE PARK CONSIDERATELY TO INCREASE THE AVAILABLE SPACE.

PARKING IS ONLY FOR THE PERIOD OF YOUR ACTIVITY.

Parking is also available at the Lodore Falls Hotel & the National Trust's Kettlewell Car Park where a fee is payable.

## Directions.

From Keswick take the B5289 Borrowdale road down the East side of Derwentwater. Approximately 3 miles from Keswick on the right-hand side is the Mary Mount Hotel just after Kettlewell Car Park. The Lodore Falls Hotel is further along on the left. For the Mary Mount Hotel turn in and park towards the bottom of the car park. Please be quiet, in consideration of the hotel guests. From here you will see a gate leading into the hotel garden, follow the path along the river, over the bridge and you will see our green building through the trees on the shore next to the jetty. You then need to collect a Parking Permit to place in your windscreen. It will only be valid for the activity period.

Postcode CA12 5UU.

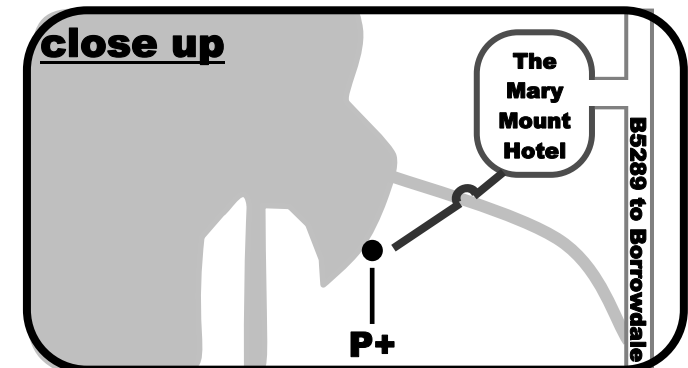
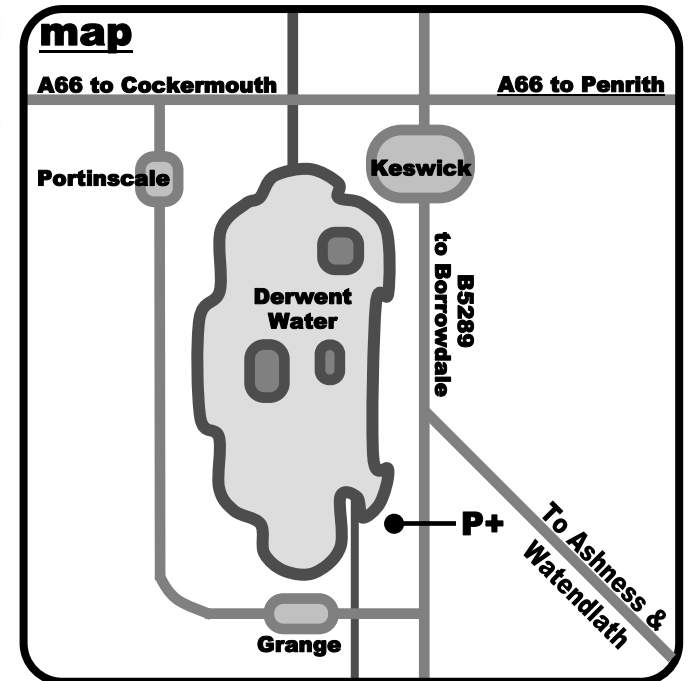
Phone (017687) 77282.

The gate to the Landings is locked.  
There is **NO** vehicle access.

**Platty+ Ltd**  
**Inkwell Cottage, Torpenhow, Wigton, Cumbria, CA7 1HT.**

**016973 71069**

[jplatt@plattyplus.co.uk](mailto:jplatt@plattyplus.co.uk)



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## **Amenities.**

Male and female heated changing rooms and toilets are available at the lakeside base.

## **Group Leaders Responsibilities.**

Leaders are expected to be present at all times and to take charge of the group on the shore.

Whilst on the water, instructors are in charge of the safety of the group. Our instructors' role is primarily that of providing outdoor activity instruction. They are fully qualified to carry out each activity and have experience of dealing with a variety of groups; discipline is rarely a problem. However, as disruptive/uncooperative participants may ultimately jeopardize the safety of themselves or others, we have to insist on a socially acceptable standard of behaviour – which at a minimum means groups will be quiet and listen to instructions **and then follow them**. If at any stage instructors feel that the behaviour of any member(s) of a group is compromising the safety of the session, then we will expect group leaders to intervene. If the situation cannot be corrected then we reserve the right to stop the activity. In this situation you will still be liable to pay the full amount due.

A list of participants' names, addresses, emergency telephone numbers and for children unaccompanied by parent or guardian medical consent forms must be provided, on the day, before the activity is undertaken, along with signed acceptance that there is a potential risk of injury to participants in the activities we offer which cannot be entirely eliminated.

To ensure that the appropriate adjustments or measures are in place, leaders must notify Platty + if there is any medical or other reason why a participant believes they may require some special consideration before-hand.

Any incidents occurring whilst in our care must be reported to the instructor and an incident record made immediately on return to shore.

Any complaints or suggestions should be addressed to the partners, John or Sarah Platt.

## **Equipment Required.**

**Waterproof** top and bottoms to protect against wind chill

**Fleece jackets** are ideal have 2 in case one gets wet

**Footwear** that does not matter getting wet. Old trainers or water shoes. Wellington boots can be difficult to swim in if they do not have tie tops. Walking boots are too clumsy and offer little grip in boats. Flip flops do not stay on.

**Towels**

**Hats** and gloves

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**Sun hat** and sun tan lotion are needed in hot weather

**Wetsuit** if you have one, but you still need a waterproof to protect against wind chill. We will only issue wetsuits on activities where they are appropriate, they are not suitable for all activities.

**Weather** in the Lake District changes very quickly and is often different to the rest of the country so do not pack according to the weather at home but for all climates.

2 changes of clothing at least per day, one per activity i.e. 8 changes for 4 days. Drying facilities are not very good at most centres. Clothing should be light and should not hold water but keep you warm.

Tee shirt and shorts are only applicable in very hot dry windless weather; cotton fabrics hold a lot of water, so always have an alternative with you.

Day visitors will need a pack lunch.

We do have spare waterproofs and fleeces but only enough for those who have forgotten theirs.

## **Prices.**

A written quotation will be sent taking all your requirements into account. We work strictly to governing body ratios, 1: 8 for canoeing & kayaking. For large groups please take this into account, when booking, as the price is dependent on the number of instructors used.

A non- returnable deposit is required at the time of booking. Cancellation must be made in writing and a fee of 25 % will be made if cancellation is made less than a month before activity date and 100% for less than a week. Cheques should be made out to Platty + Limited.

Payment should be made in full at the end of your session.

We reserve the right to cancel or change any activities, if there are any adverse conditions.

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## Participants Details.

Below is a Participants Register you may use to inform us of the details required or you may use your own. Please bring on the day of activity. These will be stored for as long as legally necessary. Our Privacy Policy which is sent to you along with this document.

We understand that many groups have their own forms for medical details and residual risk consent. Providing these are with the group leader on the day, we will accept the leaders signature of their existence. It is each individual or the group leader's, in the case of under 18's, responsibility to inform Platty + on the day of activity if a member of the group believes they may require some special consideration.

I have included a full consent form you may use, if required, for each individual participant. These should be brought on the activity day and they will be return to you at the end of the session.

All information gathered will be processes according to Data Protection Regulations. You can download our Client Privacy Policy @ <http://plattyplus.co.uk/useful-info/>

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Date: -		<b>Participants Register</b>		Period: -		<u>Database number</u> ✓
Time: -		Group Name & Address: -				
Group Leader: -		I have medical consent and residual risk acceptance		Signed: -		
Name		Emergency Contact Phone Number	Contact Details (Postcode)	Pre-existing medical conditions, physical or psychological disabilities		Signed

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# Consent Form

## PARTICIPANTS DETAILS

## PARTICIPANTS ADDRESS

Surname		Road	
Other names in full		Village	
Date of birth		Town	
Age if under 18		County	
		Postcode	

I, the parent / the guardian of \* give permission to the members of staff of Platty + on site during the period

DATE OF THE ACTIVITY

to administer any relevant treatment or medication to the named participant, when/if necessary.

It is your responsibility to inform Platty + of any pre-existing medical conditions, physical or psychological disabilities or an inability to swim that may affect the participant during the activities associated with the training programme or event they are taking part in. Please provide details below. This information will be shared with the staff involved in looking after the participant.

In addition, if the case arises, I authorise the members of staff of Platty + to take the above-named participant to hospital and give full permission for any treatment required to be carried out in accordance with the hospital's diagnosis. I understand I shall be notified as soon as possible, of the hospital visit and any treatment given by the hospital.

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# Consent Form

## RESIDUAL RISK ACCEPTANCE

I accept that there is a potential risk of injury to participants in the activities that Platty + offer that cannot be entirely eliminated.

## PHOTOGRAPHY

Platty + often records participants' achievements using digital images and video. We may use these images to promote water sports activities. Please indicate your wishes on photography below. Your refusal will prevent anyone in the group from being photographed, which means that they do not have a record of their activity. I grant to the organisers without payment the right in perpetuity to make, use and show any motion pictures, still pictures and live, taped or filmed television of or relating to the activity. I agree to notify Platty + of any relevant changes in circumstances. I confirm that the participant is not under a court order.

I <u>GIVE</u> my permission for images of my child been taken		I <u>REFUSE</u> permission for images of my child been taken	
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## CONSENT

GIVEN BY MYSELF as above or PARENT or GUARDIAN-\* delete as appropriate

Surname		Home Telephone	
Other names in full		Work Telephone	
Road		Mobile Phone Number	
Village		Doctors Name	
Town		Doctors Telephone	
County			
Postcode			

## SIGNATURE

Signed		Date	
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