

Conditions of Tuition 2020.

1. Buoyancy Aids are compulsory and must be worn fastened at all times.
2. Participants should be confident in the water.
3. Your instructor will guide you around the no boating zones and lake hazards, if you intend to carry on and hire after your lesson please read the CONDITIONS OF HIRE.
4. All children must be accompanied by a parent or guardian at the beginning and end of the session. Parents or guardians must also be contactable (for example by mobile phone) for the duration of the session.
5. Neither Platty+ nor any of its employees or agents shall be liable in any way whatsoever in respect of loss or damage to property.
6. Platty + must be informed, at the time of going on the water, of any medical condition affecting the participant, or of any medication taken by the participant that could affect their taking part in the activity. Please inform us of any pre-existing medical conditions, epilepsy, disability, giddy spells, asthma, diabetes, angina or heart condition. Illnesses or medical conditions need not necessarily prevent you from taking part but we must be aware of any potential problems. If in doubt about your fitness to participate, please contact your GP. Platty + reserves the right to refuse any booking on medical grounds.
7. Tuition is offered on the understanding that any instructions or directions given by any member of the centre's staff are to be observed. Participants are asked to respect the equipment provided; compensation will be sought from anyone deliberately causing damage to equipment.
8. Participants shall not be under the influence of drugs or alcohol. Platty + reserves the right at all times to refuse or restrict the use of facilities. The right is also reserved to evict anyone who refuses to comply with the conditions as stipulated, or who behaves inappropriately or, in any way, causes damage or annoyance to any other persons.
9. Participants are to be adequately dressed for the prevailing conditions and appropriate, securely fastened footwear to be worn at all times. To avoid loss please secure or remove glasses.

You will be asked to sign the participants register for hire and tuition giving a list of participants' name, addresses, emergency telephone numbers and for children unaccompanied by parent or guardian medical consent forms must be provided before the activity is undertaken.

All information gathered will be processed according to Data Protection Regulations. You can download our Client Privacy Policy @ <http://plattyplus.co.uk/useful-info/>

You will be asked to sign the participants register for hire and tuition to accept: -

1. That there is a potential risk of injury to participants in the activities we offer which cannot be entirely eliminated.
2. You have been given and understand these tuition conditions.
3. You have notified Platty + if you have any medical, physical or psychological conditions or inability to swim.

Whilst on the water, our staff will cover

- Capsize of craft
- Dangers of hands being trapped between boats, boat and jetty, boat and other craft
- Dangers of moving paddles whilst in close company with other people and 'standing up' scenarios.

Our staff are in charge of the safety of all craft and have experience of dealing with a variety of situations. However, as disruptive/uncooperative participants may ultimately jeopardize the safety of themselves or others, we have to insist on a socially acceptable standard of behaviour – which at a minimum means you will listen to instructions **and then follow them**. If at any stage our staff feel that the behaviour of any member(s) of a group is compromising the safety of the session, we reserve the right to stop the activity. In this situation you will still be liable to pay the full amount due.

Any incidents or accidents occurring whilst undertaking activities must be reported to our staff and an incident record made immediately on return to shore.

Any complaints or suggestions should be addressed to the partners, John or Sarah Platt.